



Enhance your counselling skills and work confidently with people experiencing complex relational issues.

This research and evidence-informed course is designed for counsellors, family support workers, family and children's contact workers, or equivalent practitioners. It provides graduates with the practice theories, skills and practical experience to work with a range of complex issues affecting relationships, including family and domestic violence.

Outcomes

Upon successful completion of the course, graduates can apply for:

- roles within community service organisations and government departments
- senior roles involving oversight of family violence service delivery including risk management, multi-disciplinary collaborative practice that is aligned with current practice requirements, family violence practice guidelines and legal/statutory obligations.

Industry recognition

The course is accredited with Family Safety Victoria in meeting the principles for Family Safety Practitioners, and with the Australian Counselling Association.



Structure

This course is delivered over 3 semesters across 18 months. It involves a combination of online, self-paced, and in-person learning, depending on your intake.

Semesters 1 and 2

Interactive and online learning

A combination of interactive, self-paced, online learning and workshops provided online or in-person depending on your intake.

Semester 3

Fully coordinated and supported 50-hour work placement

Apply your learnings, theories and frameworks into practice under the supervision of experienced counsellors and practitioners. Choose to undertake a placement in your workplace or within a Relationships Australia centre.

Monthly placement seminars, and added online learning and field experiences

Students will have the opportunity to observe men's behaviour change program groups during their placement and gain an understanding of family violence court process.

Core Inclusion Program

All students participate in an online, self-paced Core Inclusion Program on working with people across diverse cultural groups.

Discover what sets our course apart



Registered Training Organisation 21977



Fully coordinated & supported placement



Accredited with Family Safety Victoria



Combines interactive & self-paced learning



Facilitated by skilled counsellors



VET Student Loan-approved



Informed by >75 years' service experience

Learn more

Join a free 'Meet with Your Trainer' webinar to meet our facilitators, learn about the course and ask questions to help decide if it's right for you.

rav.org.au/Grad-Dip-RC

Student feedback



'This has been an amazing time of growth. The readings / learnings have been instrumental in advancing my organisational practice and also in my own reflective capacity.'

Units of competency

- **CHCFCS001** Facilitate the family counselling process
- **CHCFCS002** Provide relationship counselling
- **CHCFCS003** Provide counselling to children and young people
- **CHCDFV008** Manage responses to domestic and family violence in family work
- **CHCDFV013** Manage domestic and family violence screening and risk assessment processes
- **CHCDFV010** Promote accountability and assist users of domestic and family violence to accept responsibility
- **CHCFAM002** Work with a child-focused approach
- **CHCDFV002** Provide support to children affected by domestic and family violence
- **CHCFAM001** Operate in a family law environment
- **CHCFAM007** Assist clients to develop parenting arrangements
- **CHCPRP007** Work within a clinical supervision framework

Detailed course information, policies and procedures are available in our RTO Program Manual on our website.

Trainers

This course is delivered by highly experienced counsellors who have worked in a range of organisational, private practice and family violence contexts.

Trainers have current training and assessment qualifications and relevant industry experience.

Entry requirements

To enrol in this course, you must have **one or more** of the following:

- an undergraduate degree or higher qualification in counselling, psychology, social work, social science, or equivalent
- a Diploma of Counselling from the CHC Community Services Training Package or equivalent
- evidence of previous family counselling experience in a job role involving:
 - self-directed application of knowledge with substantial depth in some areas
 - independent judgement and decision-making
 - a range of technical and other skills.

Digital literacy requirements, support and IT needs

To successfully participate in our courses, students are expected to have basic digital literacy skills.

You'll need access to a computer or laptop, a stable internet connection, an inbuilt or separate webcam and microphone, and software such as Microsoft Office. If you're unsure about these requirements or need support, please let us know, we're here to help.

We understand that students have different levels of digital confidence. We encourage you to let us know if you need support with using technology. Our team can help connect you with learning support tailored to your needs.

Intakes in 2026

1: Starts 5 February 2026
Online (VIC/NSW local time).

2: Starts mid 2026
Online (VIC/NSW local time).

Fees

\$14,500 (payable by instalment).

For non-VET Student Loan applicants, a \$1,000 deposit is due when accepting your course offer.

VET Student Loans

This Graduate Diploma is an Australian Government VET Student Loan-approved course.

Applications

Register your interest for this course on our website.

We will then contact you with information on next steps and to organise an interview prior to being offered a place in the course.

Scan the QR code or visit
rav.org.au/Grad-Dip-RC



Call (03) 8573 2222
Email ravtraining@rav.org.au



Student wellbeing and support

Our team is here to support your learning not just academically, but personally too. If you need help, whether with mental health, learning, or personal matters, please reach out, your wellbeing matters to us.

Culturally safe and inclusive learning environment

We are committed to creating a culturally safe, respectful, and inclusive learning environment that supports all students. We strongly encourage enrolments from Aboriginal and Torres Strait Islander peoples and aim to ensure our training practices honour and reflect the richness of First Nations cultures.

Support for students with disability

We welcome and support students with disability. We understand that the needs of each learner vary. If you wish to disclose your support needs, we will work with you to identify suitable learning adjustments. If we're unable to meet your specific support requirements, we'll refer you to suitable services or training providers better equipped to help.

Commitment to culture, diversity, and inclusion

Our training environment promotes equality, inclusion, and respect for all. We value the diversity of our student community and are committed to providing an inclusive space for people of all backgrounds, cultures, gender identities, abilities, and ages.

Literacy and learning support

If you need support with reading, writing, or numeracy, assistance is available. You can contact the Reading Writing Hotline by visiting readingwritinghotline.edu.au or calling 1300 655 506 for free and confidential help.

Fees and additional costs

We are committed to transparent fee disclosure. Course fees, along with any additional costs—such as laptops, internet access, or software like Microsoft Office—will be clearly outlined before enrolment. Please reach out if you need help understanding these costs or finding affordable options. We care about your wellbeing.

If we cannot enrol you

We aim to support all learners, but if we are unable to meet your individual learning or support needs, we will inform you openly and respectfully. We will also assist you by referring you to another provider or service that can better meet your needs.

Feedback

Your feedback helps us grow and improve. We encourage all students to share their ideas, concerns, or suggestions at any stage of their learning journey. You can contact us directly—we value what you have to say.

Relationships Australia Victoria

We are a specialised provider of family and relationship services, and a leading training provider with national and international experience.

Through our Centre for Learning and Innovation we provide research and evidence-led training, informed by over 75 years' service delivery experience.

Our extensive service suite includes counselling, couple and family therapy, family relationship support, conflict management, family dispute resolution, mediation, mental health services, family violence prevention, support and recovery programs and parenting education. We deliver training across a broad range of topics related to these and other areas, as well as designing customised training solutions.

Contact us

Call (03) 8573 2222
Email ravtraining@rav.org.au
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Relationships Australia Victoria is a Registered Training Organisation (RTO registration code 21977), providing nationally-recognised courses. Through our RTO, RAV is regulated by ASQA, and maintains its compliance with *The 2025 Standards for Registered Training Organisations*.

