



Take the first step towards a new career in FDR and make a difference in the lives of families. Apply today and start in 2026.

Family Dispute Resolution (FDR) Practitioners (FDRPs) provide a structured and facilitated mediation process that assists families experiencing separation to resolve disputes about parenting, financial and property matters.

FDRPs provide information and undertake intake and assessment around FDR suitability and the capacity of families to participate. They manage and adapt the FDR process to meet individual needs.

FDRPs make a real difference in assisting families to manage conflict and make decisions in a timely and affordable way.

Families are supported to make arrangements that suit their unique circumstances and minimise the use of the court system.

Outcomes

Graduates are qualified to:

- register as FDRPs with the Australian Government's Attorney-General's Department
- practise in the area of FDR under the Family Law Act (1975)
- issue S60I Certificates.

Delivery model

The course integrates online, self-paced learning with workshops and assessments that are delivered either online, in-person or through a combination of both (dependent on the enrolled intake).

Structure

One year, over 2 semesters.

Semester 1

Self-paced online modules, live monthly 2-hour **webinars**, and 6 full-day **skills development workshops** involving structured role-plays supported by expert coaching from experienced FDRPs.

Semester 2

A fully arranged and supported 50-hour work placement, in a service providing FDR to clients. Students are matched with a centre/service and an accredited FDRP supervisor. In a workplace environment, students are actively supervised to work with clients and undertake case support work.

5 x half-day placement seminars involving case presentations and discussions.

Students also undertake varied assessment tasks, independent reading and research to support learning throughout the year.

Discover what sets our course apart



Evidence-informed, experiential learning



Fully coordinated & supervised placement



Highly experienced, qualified facilitators



Nationally-recognised & accredited training



VET Student Loan-approved



Registered Training Organisation 21977



Delivered continuously since 2009



Informed by 75 years' service experience

Learn more

Join a free 'Meet with Your Trainer' webinar to meet our facilitators, learn about the course and ask questions to help decide if it's right for you.

rav.org.au/Grad-Dip-FDR



It was an incredibly valuable experience sitting in the room with clients, and putting all of those skills to use.'

– 2022 graduate

Units of competency

- **CCHCDFV001** Recognise and Respond Appropriately to Domestic and Family Violence
- **CHCDFV008** Manage Responses to Domestic and Family Violence in Family Work
- **CHCDFV013** Manage Domestic and Family Violence Screening and Risk Assessment Processes
- **CHCFAM001** Operate in a Family Law Environment
- **CHCFAM002** Work with a Child-Focused Approach
- **CHCFAM007** Assist Clients to Develop Parenting Arrangements
- **CHCDSP001** Facilitate Dispute Resolution in the Family Law Context
- **CHCDSP002** Adhere to Ethical Standards in Family Dispute Resolution
- **CHCDSP003** Support the Safety of Vulnerable Parties in Family Dispute Resolution
- **CHCPRP006** Lead Own Professional Development

Detailed course information, policies and procedures are available in our Registered Training Organisation Program Manual, available on our website.

Trainers

The Graduate Diploma is delivered by highly experienced and currently practising FDRPs, who have worked in a range of organisational and private practice contexts.

Trainers have current training and assessment qualifications, and extensive and relevant industry experience.

Entry requirements

To enrol in this course, you must have **one or more** of the following:

- an undergraduate degree or higher qualification in psychology, social work, conflict management, law, dispute resolution, family law mediation or equivalent
- current AMDRAS (NMAS) accreditation
- the mediation skill set from the Community Services Training Package
- evidence of dispute resolution experience in a job role involving:
 - self-directed application of knowledge with substantial depth in some areas
 - exercise of independent judgement and decision-making
 - a range of technical and other skills.

Digital literacy requirements, support and IT needs

To successfully participate in our courses, students are expected to have basic digital literacy skills.

You'll need access to a computer or laptop, a stable internet connection, an inbuilt or separate webcam and microphone, and software such as Microsoft Office. If you're unsure about these requirements or need support, please let us know, we're here to help.

We understand that students have different levels of digital confidence. We encourage you to let us know if you need support with using technology. Our team can help connect you with learning support tailored to your needs.

Intakes in 2026

1: Starts 5 February 2026
Online (VIC/NSW local time).

2: Starts 18 February 2026
In-person in Victoria.

3: Starts 22 July 2026
Online (VIC/NSW local time).

Fees

\$15,300 (payable by instalment).

A \$220 textbook is required to be purchased.

For non-VET Student Loan applicants, a \$1,000 deposit is due when accepting your course offer.

VET Student Loans

This Graduate Diploma is an Australian Government VET Student Loan-approved course.

Applications

Register your interest for this course on our website.

We will then contact you with information on next steps and to organise an interview prior to being offered a place in the course.

Scan the QR code or visit rav.org.au/Grad-Dip-FDR



Call (03) 8573 2222
Email ravtraining@rav.org.au



Student wellbeing and support

Our team is here to support your learning not just academically, but personally too. If you need help, whether with mental health, learning, or personal matters, please reach out, your wellbeing matters to us.

Culturally safe and inclusive learning environment

We are committed to creating a culturally safe, respectful, and inclusive learning environment that supports all students. We strongly encourage enrolments from Aboriginal and Torres Strait Islander peoples and aim to ensure our training practices honour and reflect the richness of First Nations cultures.

Support for students with disability

We welcome and support students with disability. We understand that the needs of each learner vary. If you wish to disclose your support needs, we will work with you to identify suitable learning adjustments. If we're unable to meet your specific support requirements, we'll refer you to suitable services or training providers better equipped to help.

Commitment to culture, diversity, and inclusion

Our training environment promotes equality, inclusion, and respect for all. We value the diversity of our student community and are committed to providing an inclusive space for people of all backgrounds, cultures, gender identities, abilities, and ages.

Literacy and learning support

If you need support with reading, writing, or numeracy, assistance is available. You can contact the Reading Writing Hotline by visiting readingwritinghotline.edu.au or calling 1300 655 506 for free and confidential help.

Fees and additional costs

We are committed to transparent fee disclosure. Course fees, along with any additional costs—such as laptops, internet access, or software like Microsoft Office—will be clearly outlined before enrolment. Please reach out if you need help understanding these costs or finding affordable options. We care about your wellbeing.

If we cannot enrol you

We aim to support all learners, but if we are unable to meet your individual learning or support needs, we will inform you openly and respectfully. We will also assist you by referring you to another provider or service that can better meet your needs.

Feedback

Your feedback helps us grow and improve. We encourage all students to share their ideas, concerns, or suggestions at any stage of their learning journey. You can contact us directly—we value what you have to say.

Relationships Australia Victoria

We are a specialised provider of family and relationship services, and a leading training provider with national and international experience.

Through our Centre for Learning and Innovation we provide research and evidence-led training, informed by over 75 years' service delivery experience.

Our extensive service suite includes counselling, couple and family therapy, family relationship support, conflict management, family dispute resolution, mediation, mental health services, family violence prevention, support and recovery programs and parenting education. We deliver training across a broad range of topics related to these and other areas, as well as designing customised training solutions.

Contact us

Call (03) 8573 2222

Email ravtraining@rav.org.au

rav.org.au/Grad-Dip-FDR

Relationships Australia Victoria is a Registered Training Organisation (RTO registration code 21977), providing nationally-recognised courses. Through our RTO, RAV is regulated by ASQA, and maintains its compliance with *The 2025 Standards for Registered Training Organisations*.

