

A property dispute resolution service for court-ordered clients, delivered by Relationships Australia Victoria on behalf of the Federal Circuit and Family Court of Australia (FCFCOA).

AccessResolve assists separating parties who have begun proceedings in the FCFCOA to participate in property dispute resolution (mediation).

Supported by an independent mediator, parties engage in robust and comprehensive negotiations designed to help them reach a financial and property settlement agreement.

Parties can attend with their legal representative, or on their own if self-represented.

Mediation may be online or in person, depending on each party's circumstances.

Possible outcomes

- Parties reach agreement in mediation. This may result in a final property or financial settlement that can be made into 'orders by consent' in court.
- Parties resolve some, but not all, matters in dispute. This helps to narrow down the issues that need to be decided by the court.
- Parties are unable to resolve matters in mediation. In this situation, the mediator will refer the matter back to the court for resolution.

Cost

Please see your court order for information about service fees and payment methods. Payments cannot be made directly to AccessResolve.

About our mediators

AccessResolve mediators are:

- accredited by the Attorney-General's Department as Family Dispute Resolution Practitioners
- experienced in property and financial disputes
- qualified legal practitioners.

We will provide information about the specific mediator who will conduct your case, once a time and date has been allocated to your mediation.

About the service



Delivered since 2012 by an organisation with over 40 years' mediation experience.



Over 70% of cases reach an agreement on at least one matter.¹



90% of clients report their practitioner is impartial and even handed.¹

Getting started

You must be ordered by the FCFCOA to be able to use our AccessResolve Property Mediation service.

Your court order will contain details about how to contact us to arrange your mediation. It will also tell you which documents you need to provide before your mediation session.

Safety

The safety of our clients and staff is our priority. To ensure that your service experience is safe and appropriate, please send us a copy of any current or previous family violence intervention orders before your mediation begins.

About us

Relationships Australia Victoria is a community based, not-for-profit organisation with no religious affiliations. We've been providing family and relationship support services since 1948.

We have over 40 years' experience helping families in conflict to find solutions. We understand the need for people who are separating to achieve practical and effective outcomes to help you move forwards.



We acknowledge First Nations peoples as the Traditional Owners and Custodians of the lands and waterways of Australia. We support their right to self-determination and culturally safe services.