

About Relationships Australia Victoria

Relationships Australia Victoria (RAV) provides family and relationship support services across Melbourne and Victoria.

With more than 70 years' experience, our vision is for positive, respectful, safe and fulfilling relationships for all Australians. We are committed to inclusivity and providing safe, inclusive and accessible services for all people.



Relationships Australia Victoria acknowledges the Aboriginal and Torres Strait Islander peoples as the Traditional Owners of the lands and waterways of Australia.

We support Aboriginal people's right to self-determination and culturally safe services.

We recognise the lifelong impacts of childhood trauma. We recognise those who had children taken away from them.

National Redress Scheme

For people who have experienced institutional child sexual abuse

Redress Support Services are funded by the Australian Government Department of Social Services.

Redress Support Services

Free, confidential support for anyone making, or considering making, an application through the National Redress Scheme.



1800 052 674

Relationships Australia[®]

VICTORIA

We would like to acknowledge the lived experiences of Aboriginal and/or Torres Strait Islander peoples of the Stolen Generations and those who had child sexual abuse perpetrated against them in an institution.

We welcome all Aboriginal and/or Torres Strait Islander peoples seeking the support of this service.

What is the National Redress Scheme?

The National Redress Scheme (NRS) is the Australian Government's response to the Royal Commission into Institutional Responses to Child Sexual Abuse. The NRS offers acknowledgement and support to people who:

- had child sexual abuse perpetrated against them in an institution before 1 July 2018, and
- were born before 30 June 2010, and
- are Australian citizens or permanent residents.

Redress is an alternative to seeking compensation through the courts. The NRS offers three components of Redress:

- access to counselling
- a Redress payment
- a Direct Personal Response (an apology) from the institution/s responsible for the abuse.

The NRS commenced on 1 July 2018.

Applications for the NRS will be accepted until 30 June 2027.

If you would like more information about the NRS, please visit www.nationalredress.gov.au or contact the NRS by calling 1800 737 377.

How can we help?

Deciding whether to apply for the NRS can be difficult. We can offer trauma-informed support to assist with your decision-making and to ensure that you understand all of the options that are available.

We provide practical and emotional support including:

- providing information about the NRS and answering your questions
- assistance to complete a NRS application, including support and advocacy throughout the process
- supportive counselling to help you to manage the emotional impact of the application process
- referrals to other services, including legal and financial counselling services, and personal or family therapy
- assistance to understand the outcome of your NRS application
- assistance and support to access a Direct Personal Response.

Our service aims to be accessible, inclusive and responsive to the varied needs of people who have had child sexual abuse perpetrated against them.

Contact us

Call 1800 052 674

Email redress@rav.org.au

Visit www.rav.org.au/redress